



# N. S. WIBBERLEY

FUNERAL DIRECTORS & MEMORIAL CONSULTANTS



## *Funeral Services & Prices*

November 2023

# *Celebrating life, the way you want*

## **Meet some of our dedicated team**



We started N. S. Wibberley Funerals in 2018 after nearly a decade working for some of the most respected names in the industry. We knew we wanted to do things differently and, most of all, we wanted to serve the communities we've lived in all our lives.

Since starting the company, our work has grown to include a dedicated team of colleagues and many friends who have worked alongside us to serve the people of London, the home counties and beyond. We're still very proud to be a truly family-run firm and our bereaved families are reassured by knowing exactly who is taking care of their departed loved one.

Our families also value the opportunity to keep their loved ones close, as we are the only funeral directors in the centre of Beckenham with our own on-site mortuary. We have also partnered with other family-run local companies to ensure our clients are always receiving the highest possible standards.

People assume our work is sad and gloomy, but it couldn't be further from the truth. It's an honour to look after every person in our care and the friends and family who remember them. It's a beautiful thing to help people celebrate someone they love and bring their vision for the day to life.

**Nicholas & Rachael Wibberley**



I enjoy thinking creatively when speaking with families to arrange a funeral for their person who has died. I feel that it is so important to take the time to really listen and discover what they want

and need, and then gently suggest options they might want to consider that they may not know were possible in order to really give a bespoke service.

**Victoria Keen**  
Operations Coordinator



As a funeral administrator, I like interacting with bereaved families and helping them in any way I can to make the funeral arrangement an easy journey for them and make sure their loved

one gets a good send off. I get lots of satisfaction from knowing the family are pleased with the way we've helped them say goodbye. It is a privilege to do this important work with families.

**June Jones**  
Funeral Administrator



## AWARD WINNER

# *“Most compassionate Funeral Service in the South of England”*

- UK Enterprise Awards, 2022

### **Our philosophy on funerals**

We believe that a beautifully arranged funeral is more than a tradition and a farewell. It's an opportunity to celebrate a life, find peace and acceptance and bring calm to a time that can be filled with worry, sorrow and confusion.

When you work with us, we take our lead from you. We don't have set packages to sell and we won't push you to fit a mould. We know that every family is different and that's what makes our job so rewarding.

It's an honour we never take for granted and we are deeply invested in caring for both your family and the deceased to the highest standard. We love what we do and it shows in the way we do it.

### **How do our funerals work?**

We do not have a set of specific 'packages' to box you in to preselected options, but instead work with you to create a bespoke funeral which truly represents how you wish to remember your loved one.

#### **Our funerals are made up to four distinct parts:**

- Our service to the person who has died
- Our service to you
- Your personalised choices
- Third-party arrangements and charges

Nick and all the team at N. S. Wibberley have been incredibly helpful, efficient and flexible to our family and helped make organising our mother's funeral very straightforward and stress free. From the day Mum passed away to following up after the funeral they enabled us to focus on the positive side of remembering Mum. They were on hand for any minor issues arising and always had a helpful suggestion or a solution and they had great knowledge of options for the funeral, the service, flowers, music, reception but without being in any way pushy. I would certainly recommend this firm.

- from the Google Review of Ms Jessica Lang, funeral client

# Standardised Price List

All funeral directors are legally required to publish this Price List for a standardised set of products and services. This is to help you think through your options and make choices, and to let you compare prices between different funeral directors (because prices can vary).

**A more detailed explanation of N. S. Wibberley's bespoke prices is provided overleaf**

## ATTENDED FUNERAL (funeral director's charges only)

**£2415**

*This is a funeral where family and friends have a ceremony, event or service for the deceased person at the same time as they attend their burial or cremation.*

- Taking care of all necessary legal and administrative arrangements **£975**
- Collecting and transporting the deceased person from the place of death (normally within 15 miles of the funeral director's premises) into the funeral director's care **£195**
- Care of the deceased person before the funeral in appropriate facilities. The deceased person will be kept at both the funeral director's branch premises and at other non-branch premises. **£595**
- Providing a suitable coffin – this will be made from wood effect veneer **£400**
- Viewing of the deceased person for family and friends, by appointment with the funeral director (where viewing is requested by the customer) **£0**
- At a date and time you agree with the funeral director, taking the deceased person direct to the agreed cemetery or crematorium (normally within 20 miles of the funeral director's premises) in a hearse or other appropriate vehicle **from £250**

## UNATTENDED FUNERAL

*This is a funeral where family and friends may choose to have a ceremony, event or service for the deceased person, but they do not attend the burial or cremation itself.*

- **Burial** (funeral director's charges only) **£2315**
- **Cremation** (funeral director's charges plus the cremation fee) **£2621**

## FEES YOU MUST PAY

For an Attended or Unattended burial funeral, the **burial fee**.<sup>1</sup>

In this local area, the typical cost of the burial fee for local residents is:

**from £2285**

For a new grave, you will also need to pay for the plot; for an existing grave with a memorial in place, you may need to pay a removal/replacement fee. In addition, the cemetery may charge a number of other fees.

For an Attended cremation funeral, the **cremation fee**.<sup>2</sup>

In this local area, the typical cost of a cremation for local residents is:

**£825 - £1185**

## ADDITIONAL FUNERAL DIRECTOR PRODUCTS & SERVICES

*This funeral director may be able to supply a range of optional, additional products and services, or to arrange (on your behalf) for a third party to supply them.*

*Examples include:*

- Additional mileage (price per mile) **£2.50**
- Additional transfers of the deceased person's body (e.g. to their home, to a place of worship etc.) (price per transfer) **Price on request**
- Collection and delivery of ashes **£0**
- Embalming **from £190**
- Funeral officiant (e.g. celebrant, minister of religion etc.) **from £220**
- Services supplied outside of normal office hours **Price on request**

*The funeral director can give you a full list of what they can supply. They are likely to charge for these additional products and services, so you may choose to take care of some arrangements without their involvement, or you can use a different supplier.*

<sup>1</sup> This fee (which is sometimes called the interment fee) is the charge made for digging and closing a new grave, or for reopening and closing an existing grave.

<sup>2</sup> In England, Wales and Northern Ireland, you will usually need to pay doctors' fees as well. This is the charge for two doctors to sign the Medical Certificates for Cremation.

# How are funerals are structured

Make your personal choices within each of the 4 sections below

## 1. Our Service to the Person who has died

### Professional Service & Care [£595]

- Caring for the deceased person and looking after them in our purpose built mortuary on-site in our funeral home in Beckenham, or our partner mortuary in Catford, for up to 21 days.
- Lovingly and carefully closing their eyes and mouth, to make them look as peaceful as possible.
- Washing them and dressing them as per your instructions, or supporting you in doing this.

### Bringing into our care

*(only one of the below will apply)*

- from a local hospital or coroner mortuary [£195]
- from a local private address or home within normal office hours [£215]
- from a local private address or home outside office hours [£295]

## 2. Our Service to you, the family

### Full Professional Service [£1250]

- Our care, attention and assistance with all the funeral arrangements, including with any third parties like doctors, ministers, churches, musicians, crematoria and cemeteries.
- Our professional preparation of all the legal, medical and administrative paperwork needed for the funeral.
- Unlimited support and guidance from our team of highly-trained professional funeral administrators.
- One of our experienced Funeral Directors to manage the logistics and proceedings on the day of the funeral.
- Unlimited use of our on-site chapel of rest within office hours to spend time with the deceased prior to the funeral *(if desired)*.
- A personalised online funeral notice page to share details of the funeral with family and friends. Including a special link for charitable donations *(via Just Giving)*.
- Design of professional order of service booklets, including printing of up to 50 copies *(extra copies also available, priced from £1 per copy)*.
- Our management and handling of charitable donations in memory of the deceased.
- Our assistance in the arrangement of floral tributes with one of our award-winning partner florists.
- Our assistance in arranging a gathering (or 'wake') in a local venue of your choice.
- Collection and care of the ashes after the funeral has taken place *(if desired)*.

### Simple Service [£975]

- Our care, attention and assistance with all the funeral arrangements, including with any third parties like doctors, ministers, churches, musicians, crematoria and cemeteries.
- Our professional preparation of all the legal, medical and administrative paperwork needed for the funeral.
- Unlimited support and guidance from our team of highly-trained professional funeral administrators.
- One of our experienced Funeral Directors to manage the logistics and proceedings on the day of the funeral.
- *Unlimited use of our on-site chapel of rest within office hours to spend time with the deceased prior to the funeral (if desired).*
- *A personalised online funeral notice page to share details of the funeral with family and friends. Including a special link for charitable donations (via Just Giving).*
- *Design of professional order of service booklets, including printing of up to 50 copies (extra copies also available, priced from £1 per copy).*
- *Our management and handling of charitable donations in memory of the deceased.*
- *Our assistance in the arrangement of floral tributes with one of our award-winning partner florists.*
- *Our assistance in arranging a gathering (or 'wake') in a local venue of your choice.*
- Collection and care of the ashes after the funeral has taken place *(if desired)*.

## 3. Personalised choices for the funeral

Choose from our extensive list of personalised choices for the funeral (listed overleaf), things such as:

- **The Pallbearers**  
Choose to bear (carry) the coffin yourselves, or for our professional pallbearers to do this for you.
- **The Coffin**  
Choose from our wide ranging selection of coffins from different suppliers all over the country and abroad.
- **The Vehicles**  
Choose how you would like the coffin to travel on the day of the funeral, and how you and your guests will travel.

## 4. Third-party charges for the funeral

The third-party charges are any charges from external organisations which, for ease, we pay on your behalf. These might typically include the crematorium or cemetery, as well as celebrants or ministers. **Some local examples of these third-party charges are given overleaf.**

# Itemised Service & Price List

## including Additional Services

### Care of the Deceased

#### Dressing & Clothing

Purchase of N. S. Wibberley Company Gown	£35
Dressing in clothing provided by family	£0
Deceased to remain in clothing already dressed	£0

#### Transfers & Storage

Transfer of deceased from mortuary to branch chapel	£0
Extra / other transfers of deceased requested by family	Price on request
Storage & care of deceased beyond 21 days	£10 per day

#### Embalming

Embalming for a funeral in the UK	£195
Embalming for a repatriation and/or long stay	£245
Embalming of deceased with an infectious disease	£395

#### Keepsakes of the Deceased

Finger-print set of the deceased	£25
Cutting of lock of hair from the deceased	£0
Casting of hand of the deceased <i>(cast set provided by family)</i>	£50

### Personalised Choices *(Pallbearers, Vehicles & Coffins)*

#### Pallbearers

Family pallbearers <i>(guided by our professional funeral director)</i>	£0
Hired professional pallbearer <i>(one location)</i>	£70
Hired professional pallbearer <i>(up to two locations)</i>	£90

#### Alternative Hearses

Horse-drawn hearse	from £1350
Non-black traditional hearse <i>(white, silver, pink, gold)</i>	from £535
Motorbike hearse <i>(different options available)</i>	from £950
VW Campervan hearse	from £995
Rainbow or Leopard-print hearse	from £650
Vintage vehicle hearse	Price on request

#### Traditional Hearses & Limousines

Simple Vauxhall hearsette	£250
Traditional black motorised hearse	£495
Traditional black limousine for up to 6 mourners	£295
Second hearse for floral arrangements <i>("floral hearse")</i>	£395
Private-hire taxi for mourners	Price on request
Hired mini-bus or coach for mourners	Price on request

#### Extra time for vehicles or staff

Extra time for vehicles beyond 3 hours <i>(door to door from us)</i>	£50 per hour
Extra time for pallbearers beyond 3 hours <i>(from service start)</i>	£15 per hour

#### Coffins & Caskets

Traditional wooden coffins	from £500
Natural / eco-friendly coffins	from £595
American-style caskets	from £2750

### Additional Services & Products

#### Grave Markers & Memorials

Large wooden cross to mark the grave	£85
Large wooden plaque to mark the grave	£85
Stone memorial for the grave	from £1190

#### Flowers

Coffin sprays	from £160
Wording / lettering	from £50
Wreaths, posies and pillows	from £45

#### Videography & Photography

Use of church / crematorium livestreaming facility	Price on request
Professional videographer to livestream the funeral	from £695
Professional photographer for the funeral	from £495

#### Printed Funeral Stationery

Designed orders of service for the funeral	from £50
Prayer cards / bookmark	from £40
Memorial books	from £38

#### Urns & Scattertubes

Scattertube urns	from £41
Wooden urns	from £78
Marble urns	from £175

#### Releasing of Doves

Releasing of one dove <i>(including handler's fee)</i>	£145
Additional doves	£30 each



## Local Crematoria & Cemeteries (correct in March 2023)

### Beckenham Crematorium

Standard adult cremation	£1185
Reduced fee cremation (early morning, late afternoon, etc)	£955
Unattended ('direct') cremation	£544

### Croydon Crematorium

Standard adult cremation	£992
Reduced fee cremation (early morning, late afternoon, etc)	£766
Unattended ('direct') cremation	£306

### Hither Green Crematorium

Standard adult cremation	£914
Reduced fee cremation (early morning, late afternoon, etc)	£756
Unattended ('direct') cremation (Lewisham residents only)	£375

### Eltham Crematorium

Standard adult cremation	£867
Reduced fee cremation (early morning, late afternoon, etc)	£818
Unattended ('direct') cremation	£400

### Bluebell Crematorium

Standard adult cremation	£895
Reduced fee cremation (30 minutes only, at 9:15am only)	£630
Unattended ('direct') cremation	£350

### Elmer's End Cemetery

Lawn graves	from £6095
Full memorial graves	from £10250
Interment ("digging") fees are payable on top of these prices	

### Croydon Borough Cemeteries

New graves for borough residents	from £4055
New graves for non borough residents	from £8110
Interment ("digging") fees are payable on top of these prices	

### Lewisham Borough Cemeteries

New graves for borough residents	from £2777
New graves for non borough residents	from £7144
Interment ("digging") fees are payable on top of these prices	

### Greenwich Borough Cemeteries

New graves for borough residents	from £2846
New graves for non borough residents	from £11384
Interment ("digging") fees are payable on top of these prices	

### Bluebell Cemetery

Lawn graves	from £2020
Full memorial graves	from £5000
Interment ("digging") fees are payable on top of these prices	

## Terms of Business

A deposit of 100% of the external charges (disbursements), plus 50% of our internal charges for the funeral estimate is due upon booking the funeral. The final invoice will be issued after the funeral and due for payment within 7 days. The deposit can be waived in the circumstances where the funeral account will be paid in full by either the deceased's bank or by an insurance policy.

Payments are accepted by cash, card, cheque, or by direct bank transfer. We also allow clients access to possible finance from Funeral Safe (a third-party finance provider) enabling qualifying clients to pay the funeral bill in instalments.

N. S. Wibberley Funerals Ltd reserves the right to charge weekly interest at the Bank of England standard rate for payments outstanding after 60 days.

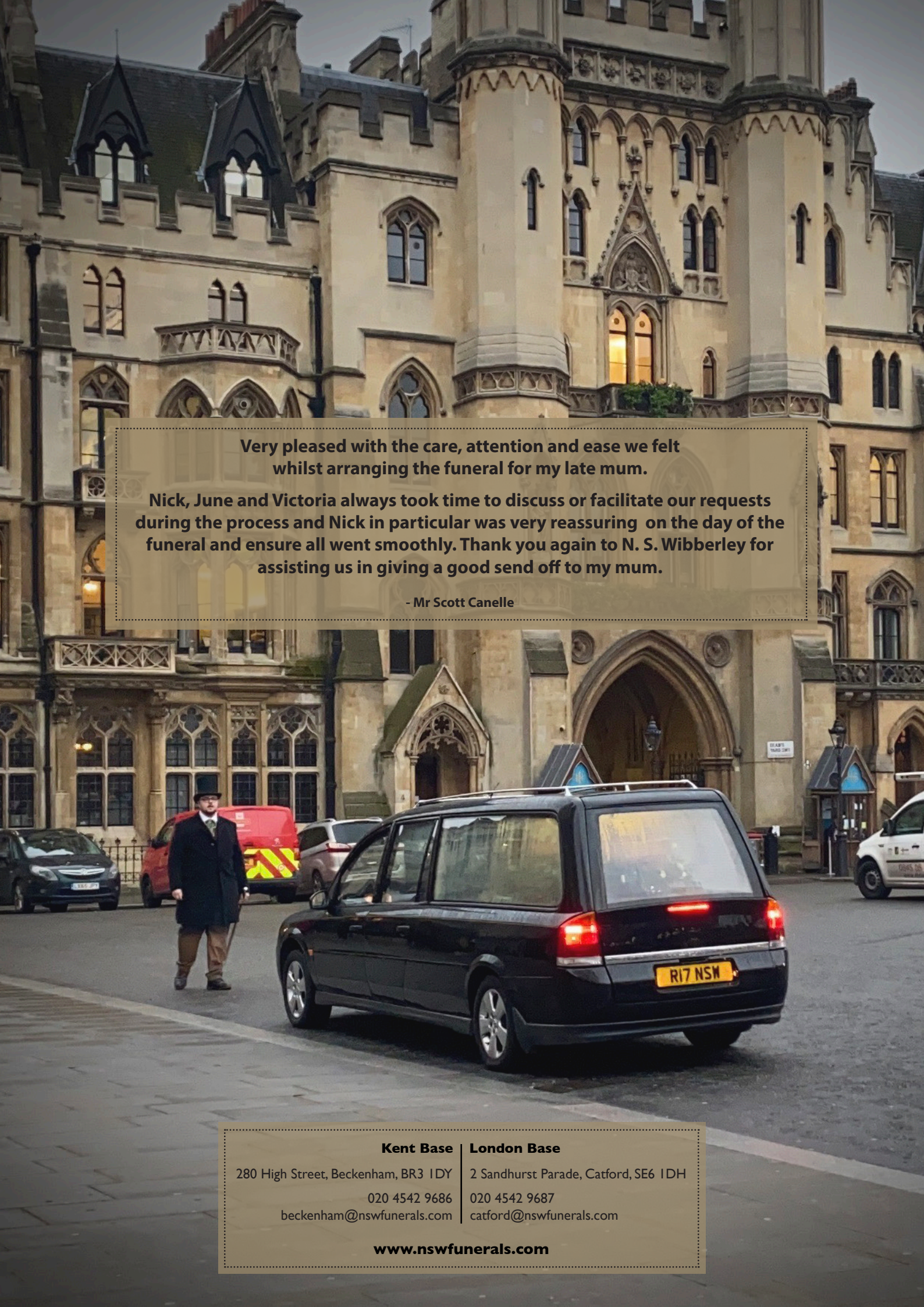
## Disclosure of Interests

N. S. Wibberley Funerals Ltd is a private limited company, ultimately owned jointly by Nicholas Wibberley & Rachael Pereira Wibberley, along with some minority shareholders.

We have no business or financial interest in any price comparison website which compares Funeral Director Services and/or Crematoria Services and their respective prices.

In the last six months, we have not made any material charitable donation, charitable contribution, or payment of a gratuity to a third party connected to the funeral sector.





**Very pleased with the care, attention and ease we felt whilst arranging the funeral for my late mum.**

**Nick, June and Victoria always took time to discuss or facilitate our requests during the process and Nick in particular was very reassuring on the day of the funeral and ensure all went smoothly. Thank you again to N. S. Wibberley for assisting us in giving a good send off to my mum.**

**- Mr Scott Canelle**



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